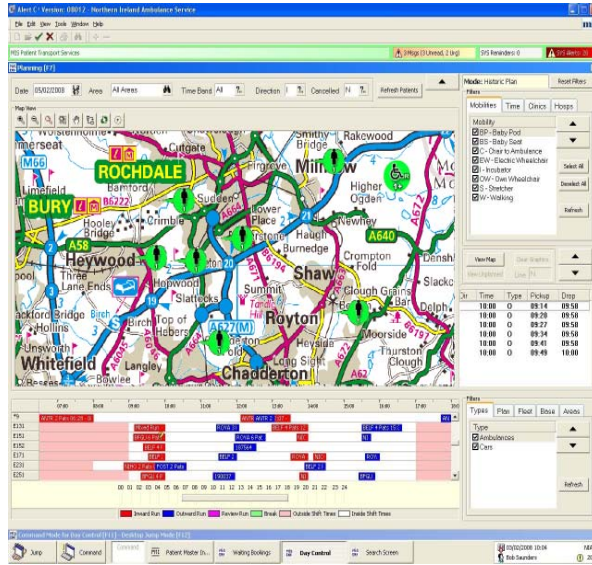




Medical Response Software



C³ Xpress has been designed to offer smaller single site operations all the functionality and the same degree of resilience that we provide for regional and national solutions.

The same core software, Alert C3 Command and Control is equally well suited for managing operations of all sizes. Whether your call volume is 10-20 or 2000+ plus calls a day, MIS have customers dealing with your volume of work.

We fully understand that smaller operations may not have access to highly sophisticated IT support services in house, we therefore take this into account in every proposal, making sure that the package that you opt for, both suits your operational requirement and is virtually maintenance free. For example, we ensure that resilience is built in and that data backup is fully automated, ensuring that you can get on with the business of running your operations, without worrying about your information systems.

Functionality

C³ Xpress provides all you need to manage your activity, from initial request, quotation, registration, job scheduling and management, and finally invoicing. No matter whether the job is a single patient journey, medical cover for the cup final, or a regular multi-patient contract, planning and control are all catered for in one seamless environment. The system allows you to hold a list of your regular clients, so once you have been told about a client's special requirements, you never need to be told again. As well as being able to take and process one-off calls, the system allows for regular and 'until further notice' bookings. Jobs are individually classified and can be upgraded or downgraded as circumstances demand. Details of special locations can be added to the database, along with warnings and notes to alert your staff of any special precautions, or actions to take when attending. Pre-planned routine transport work is printed out in a clear format designed by Ambulance staff, with further options for electronic distribution.

- Fully Microsoft Windows™ compliant, user friendly and familiar interface
- Incident Call Taking and Despatch
- Routine Transport Booking Registration
- Full 'Service User' Transport Records with Medical Requirement Reminders
- Easy Journey Planning to minimise labour intensive and repetitive route planning
- Full Map Based Day Control Management
- Streets, Hospitals, Clinics, Healthcare Professional Database Facilities
- Full Data Auditing with 'Sequence of Events' monitoring
- Extensive Mobile Data/In Cab Options
- Management Information System fully Microsoft Office™ compatible



Collaboration

C³ Xpress has been developed using our experience of providing systems to over 30 Ambulance operations in the UK and Ireland, over a period of 25 years. This knowledge has enabled us to create an application which has the functionality required for the smaller, independent Ambulance transport provider, with the reliability and stability demanded by large regional control centres.

Technology

Built on industry standard database and operating system architecture, C³ Xpress is both affordable and easy to manage.

- Microsoft Windows™
- Microsoft SQL Server 2005 Express™
- Microsoft XP/Vista Professional™
- Microsoft Office™ Compatible



Driving Technology With Vision

Key Features

- ✓ Incident Call Taking and Despatch
- ✓ Patient Registration
- ✓ Extensive Patient Enquiry Facilities
- ✓ Full Historical Records
- ✓ Map Based Planning and Day Control
- ✓ Resource Management
- ✓ Activity Monitoring
- ✓ Key Locations Database
- ✓ Fully Configurable Database
- ✓ Supplied with Full colour Maps covering Great Briton
- ✓ Supplied with Streets for Great Briton
- ✓ Fully Configured System – Ready to Go

Designed for Usability

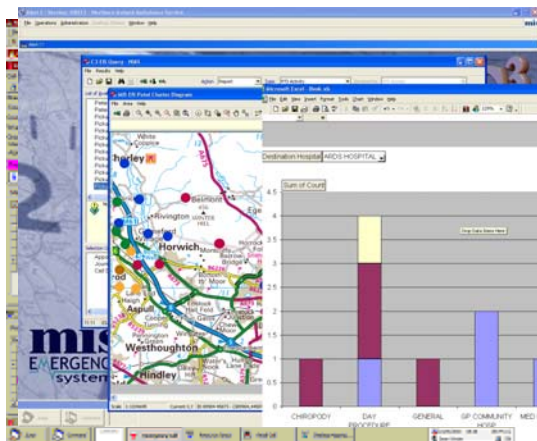
- ✓ Intuitive Windows™ User Interface
- ✓ Rapid and Accurate Call Entry with FastGrid®
- ✓ Extensive Use of Drop Down Menus – Minimise Typing
- ✓ Fully Touch Screen Compliant
- ✓ Fast Screen Response
- ✓ Multi-Window and/or Multi-Monitor Display
- ✓ Desktop Schemes Tailored for Specific Users
- ✓ Fully Interactive Mapping

General Features

- ✓ Designed by systems specialists in partnership with Ambulance professionals
- ✓ Ease of Use
- ✓ Modular Design
- ✓ Real-Time Multi-User System
- ✓ Automatic Drill Down for Address Detail
- ✓ Stable System For Mission Critical Environments

Environment

- ✓ Microsoft SQL 2005® Express™ Database
- ✓ Automated Database Backups
- ✓ Disc Mirroring
- ✓ Windows XP®/Vista®
- ✓ Integrated Mapping Using Industry Standard Data
- ✓ Proven Dell™ Hardware



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Auditing

- ✓ Comprehensive Auditing Facilities for all aspects of the system, including:
- ✓ Incidents
- ✓ Patient Records
- ✓ Bookings
- ✓ Resources
- ✓ Users
- ✓ Gazetteer
- ✓ Static Files

Management Information

- ✓ Design your own reports
- ✓ 'Drag and Drop' Reporting
- ✓ Ability to Save Regular Reports
- ✓ Export to Microsoft Office™
- ✓ Plot your activity geographically
- ✓ Journey Times Analysis
- ✓ Quality of Service Reports
- ✓ Abortives and Late Cancellations
- ✓ Fully Microsoft Office™ Compliant

For more information, or to arrange an informal demonstration of C³ Xpress or any of our other products, please contact us directly at the address below:

mis Emergency Systems Ltd
Charnwood House
Gadbrook Business Centre
Northwich
Cheshire CW9 7UG

Telephone: +44 (0)845 330 4425
Fax: +44 (0)1606 330 553
email: info@mis-es.com
www.mis-es.com



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